

Invisalign® Virtual Care

Connected. Convenient. Confident.

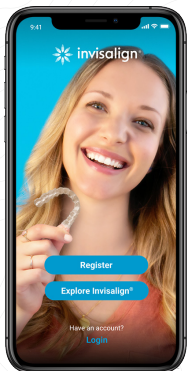
Invisalign Virtual Care is a solution that allows you to stay virtually connected with your Invisalign provider. Using the My Invisalign app, share photos with your doctor, receive feedback and ensure that you're on track with your new smile. Feel confident knowing that your doctor is overseeing your Invisalign journey.

Getting started

01 Download the app

Once your Invisalign provider has enrolled you in Invisalign Virtual Care, you'll receive an email invitation to set up your account. Follow the "Get started now" link to download/update your free My Invisalign app.

02 Set up your account



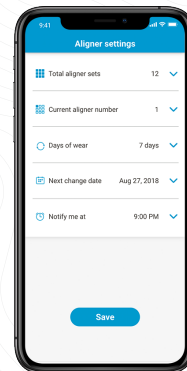
Click "Register" and review Terms & Conditions.



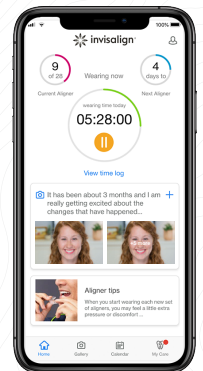
Are you an existing patient? Choose "Yes." Scan your bag or enter your patient ID manually.



Enter account info and create your PIN.



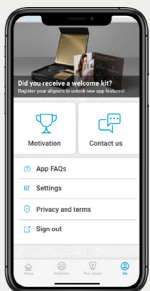
Choose your aligner settings and reminders.



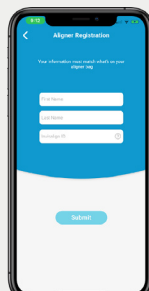
Enjoy your account and send photos with each aligner change.

+ Already have a My Invisalign account?

If you have already registered for a My Invisalign account, follow the steps below to add Invisalign Virtual Care.



Log in. Tap the welcome kit image in the "Me" section.



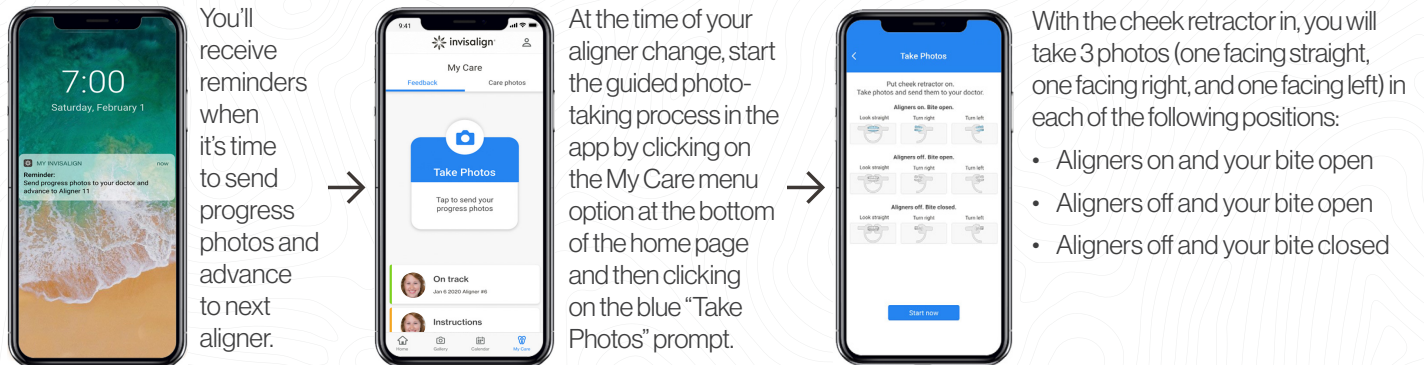
Enter your first name, last name and Invisalign ID.



Scan your aligner bag to proceed with connecting your account.

Your Invisalign® Virtual Care experience

+ With each aligner change, you'll submit 9 photos to your doctor



+ Insert your cheek retractor and tap each photo to start the photo-taking process

Photo frame: Once confirming the photo to be taken, you should start by lining up your mouth with the black rectangle in the center of the screen.

Automatic photo taking: Once the photo is lined up as needed, the photo frame will turn green and count down from 3 until the photo is taken.

Photo guide: A white text box appears when taking each photo which provides the following guidance

- Photo progress: how many photos have been completed and how many remain
- Photo head position: the way you should position your head
- Aligner and bite position: whether the aligner should be in or out and if the bite should be open or closed

Video guide: A video demonstrating the head and camera position needed to take each photo is available by clicking on the thumbnail image next to the photo guide.

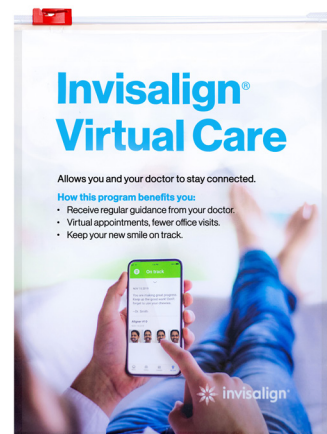
Dynamic photo-taking feedback: A yellow frame will appear with dynamic instructions on how to adjust the photo to achieve the needed image.

+ Your doctor will provide you with a cheek retractor to help capture clear views of your teeth

The Invisalign Virtual Care patient pouch is available through your doctor or [InvisalignAccessories.com](https://www.invisalign.com/accessories) to support getting started with Invisalign Virtual Care. This pouch includes:

- A specially designed cheek retractor to help capture clear views of your teeth needed by your doctor to assess your treatment progress. This cheek retractor is simple to use, comfortable to wear, and easy to clean
- A convenient storage pouch
- Easy-to-follow directions on how to download the My Invisalign app and how to use the cheek retractor to take photos

Contact your doctor or visit [InvisalignAccessories.com](https://www.invisalign.com/accessories) to learn more.

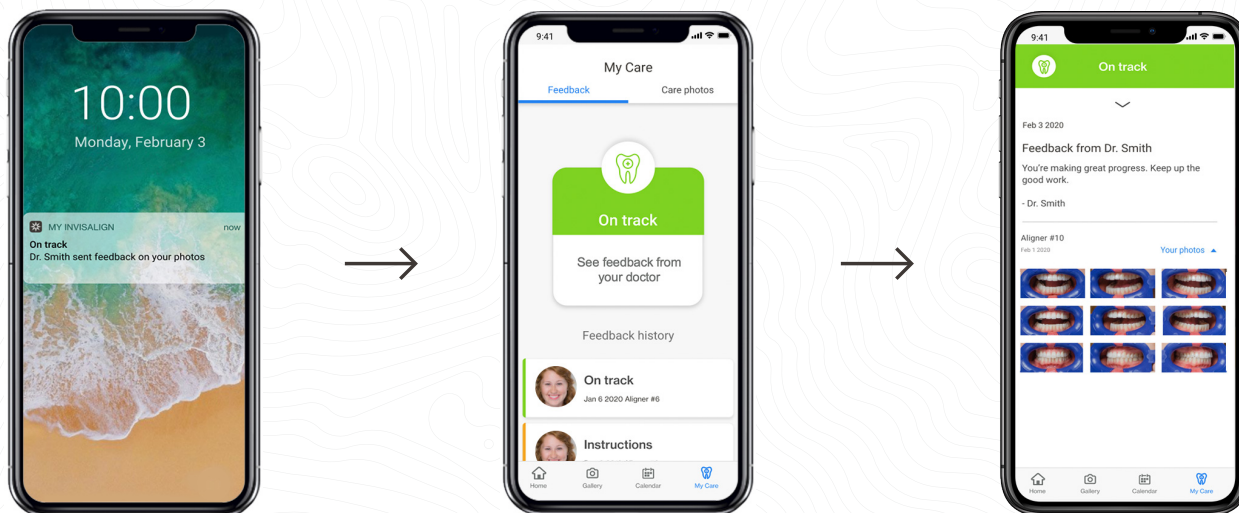


Receiving feedback

Your doctor will provide one of two types of feedback after reviewing your photo submission: “On track” or “Instructions.” See below for more details.

+ On track

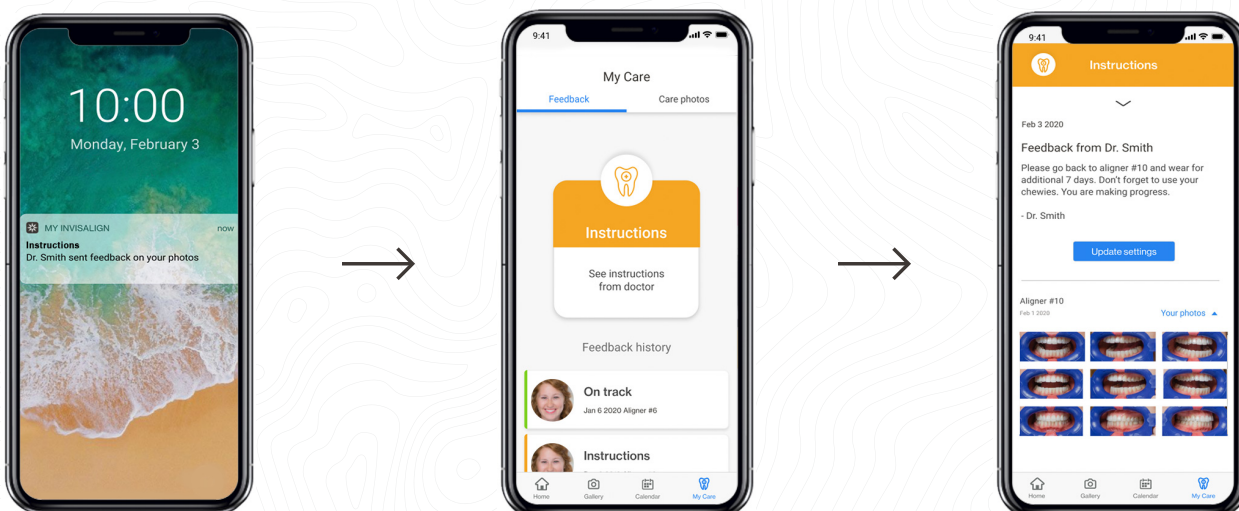
Nice work. Your doctor has indicated that your new smile is progressing according to your custom treatment plan. Continue wearing your aligners as directed.



+ Instructions

Your doctor may provide additional guidance, such as wearing your current aligner for additional time or using chewies. Always follow your doctor's guidance to keep your new smile on track.

Tap the “Update Settings” button to make any adjustments to your aligner wear schedule per your doctor's instructions.



Don't forget to explore the My Invisalign® app.



Try the wear timer to track your aligner wear time and keep your doctor informed.



Use the appointment tracker to keep track of upcoming appointments.



View and share your progress photos with friends and family.



Get help with the app in profile under “My Feedback/rating.” Use the form to submit questions.